

The Home Concierge *Philosophy*

We build a plan just for you

Each seniors' needs are unique and we build their service plan to reflect that

Your concierge is your dedicated partner

The concierge builds a care team to enable seniors' to age in place with ease and comfort

You have one consistent team

Seniors work with the same team members who get to know their needs and preferences to a tee



“

“I don't worry about who is coming because they are coming from you, You're very particular about who you hire—everybody has been outstanding”

Ruth F.
Home Concierge Member

Interested in learning more?

647-490-1412

hello@thehomeconcierge.ca
www.thehomeconcierge.ca

Our *Benefits*

For Seniors

A personal concierge available 7 days a week

A home service team tailored to their needs

Coordination of transportation

Ability to adjust service plan when they want

Referrals for contractors and other services

Social and wellness events

Deep cleaning

Maintenance

For Family Members

Updates on how seniors are doing

Photos from their activities and events

Updates on seniors' service schedules

Information about the seniors' service team

Access to social and wellness events

Access to the concierge

Ability to modify service plans as needs evolve

Home Concierge

We empower seniors to live independently and bring peace of mind to their family members



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What We Provide

A Dedicated Personal Concierge and Home Help team designed for each senior's needs.



Concierge

- Coordinating and managing the home help team
- Coordinating seniors' circle of care
- Coordinating transportation to and from appointments **and more**



Home Help Team

- Tidying around the home
- Helping with groceries and preparing meals
- Going on walks and outings **and more**

Additional Services



Maintenance

- Home inspections
- Touching up paint
- Making small repairs and doing installations **and more**



Deep Cleaning

- Thoroughly cleaning kitchen and bathrooms
- Cleaning the oven
- Cleaning windows **and more**



Social & Wellness Events

- Group exercise and fitness classes
- Clubs for card games and board games
- Movie screenings and music performances **and more**

Plans can include as little or as much support as is needed.

The concierge is also happy to adjust the service plan as seniors' needs change.

- Low Support**
 - Meal preparation
 - Home tidying
- Medium Support**
 - Taking you to appointments
 - Decluttering the home
- High Support**
 - Support with daily activities (ie. eating and bathing)
 - Longer-term supervision

Our Difference

We create relationships,
not transactions

You are a member,
not a customer

You work with team members,
not staff

Our Standards

Qualified

We only hire the most qualified candidates after a thorough screening.

Trained

Our team members go through multiple stages of training.

Certified

Our team members have dementia certification, training on preventing abuse/neglect, the Heimlich manoeuvre and training on the Accessibility for Ontarians with Disability.

Empowered

Our new hires always shadow more experienced team members before taking on a shift of their own.

Personalized

We get to know our team members well so that we can best match them to you.